

PUBLIC NOTIFICATION
Important Information About Your Drinking Water
Monitoring and Reporting Violation

Este informe contiene informacion importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Date: July 1, 2015

To the Customers of: Portland Water Department
PWS ID: CT1130011

Regulations of Connecticut State Agencies (RCSA) Section 19-13 B102 requires that suppliers of public water must conduct or have specific laboratory tests to monitor the water quality of their water supply to insure that it meets with the current drinking water standards. Failure to conduct timely monitoring and/or report results of such monitoring to the current drinking water standards. Failure to conduct timely monitoring and/or report results of such monitoring to the State Department of Public Health Drinking Water Section constitutes a violation of the RCSA. As your public water supplier, we must formally notify customers of all monitoring violations, or face additional RCSA violations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not monitor or test or did not complete all of the monitoring or testing for the requirement(s) listed below and therefore cannot be sure of the quality of our drinking water during that time.

analyte: (WSF_ID: Monitoring Period:)

Chlorine Residual, Free (WSF ID: 00700; Monitoring Period: 2/1/2015 - 2/28/15 - Reported 27 of 28 samples

What should I do?

This is not an emergency. If it had been, you would be notified within 24 hours. There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

What is being done?

On Saturday, February 21, 2015 while trying to locate and repair a water leak, we failed to run a test for chlorine residual at the Reservoir Chlorinator Building. In the future, no matter what the circumstances we will test for chlorine residual.

We expect to return to compliance or resolve the situation by 3/31/15.

If you have any questions please contact Public Works by phone at 860-342-6734 or at the following address: Portland Town Hall, 33 East Main Street, Portland, CT 06480

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.